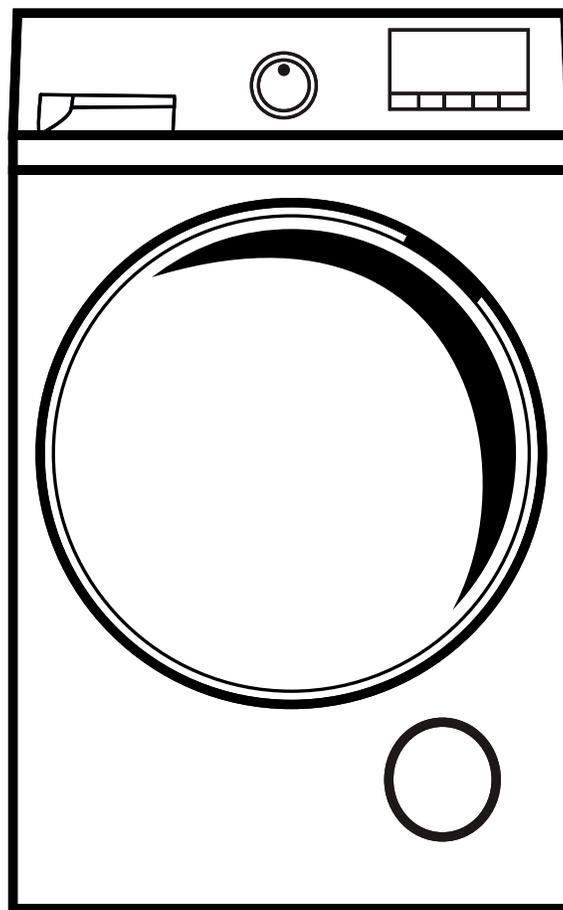


VIOOTTO®

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MANUAL DE INSTRUCCIONES

LAVADORA TITANIUM 12 KG
Model No.: VILV0113139011



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PREFACE

This washing machine conforms to current safety requirements. Inappropriate use can, however, lead to personal injury and damage to property.

To avoid the risk of accidents and damage to the washing machine, please read this manual carefully before using it for the first time. They contain important information on its installation, safety, use and maintenance.

Keep this manual in a safe place for future reference.

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Safety Notices

Before Use

This manual contains important information on the installation, use and care of your appliance. Please take time to read this manual to take full advantage of your washer's many benefits and features.

What you need to know about the safety instructions

Please read this manual thoroughly to ensure that you know how to safely and efficiently operate the extensive features and functions of your new appliance and retain it at a safe place near the appliance for your future reference. Use this appliance only for its intended purpose as described in this instruction manual.

Warnings and Important Safety Instructions in this manual do not cover all possible conditions and situations that may occur. It is your responsibility to use common sense, caution, and care when installing, maintaining, and operating your washer.

Because these following operating instructions cover various models, the characteristics of your washer may differ slightly from those described in this manual and not all warning signs may be applicable. If you have any questions or concerns, contact your nearest service center.

Important safety symbols

WARNING

Hazards or unsafe practices that may result in severe personal injury, death and/or property damage.

CAUTION

Hazards or unsafe practices that may result in personal injury and/or property damage.

NOTE

Indicate that a risk of personal injury or material damage exists.

These warning signs are here to prevent injury to yourself and others. Please follow them explicitly.

After reading this manual, store it in a safe place for future reference.

Read all instructions before using the appliance.

As with any equipment that uses electricity and moving parts, potential hazards exist.

To safely operate this appliance, familiarize yourself with its operation and exercise care when using it.

Safety Notices

Before Use

IMPORTANT SAFETY INSTRUCTIONS

WARNING

To reduce the risk of fire, electric shock, or injury to persons when using your appliance, follow basic precautions, including the following:

1. Read all instructions before using the appliance.
2. Do not wash articles that have been previously cleaned in, washed in, soaked in, or spotted with gasoline, dry-cleaning solvents, or other flammable or explosive substances, as they give off vapors that could ignite or explode.
3. Do not add gasoline, dry-cleaning solvents, or other flammable or explosive substances to the wash water. These substances give off vapors that could ignite or explode.
4. Under certain conditions, hydrogen gas may be produced in a hot-water system that has not been used for 2 weeks or more. **HYDROGEN GAS IS EXPLOSIVE.** If the hot-water system has not been used for such a period, before using a washing machine, turn on all hot-water faucets and let the water flow from each for several minutes. This will release any accumulated hydrogen gas. As the gas is flammable, do not smoke or use an open flame during this time.
5. Do not allow children to play on or in the appliance. Close supervision of children is necessary when the appliance is used near children.
6. Before the appliance is removed from service or discarded, remove the door.
7. Do not reach into the appliance if the tub or agitator is moving.
8. Do not install or store this appliance where it will be exposed to the weather.
9. Do not tamper with controls.
10. Do not repair or replace any part of the appliance or attempt any servicing unless specifically recommended in the user-maintenance instructions or in published user-repair instructions that you understand and have the skills to carry out.

WARNING

Do not let children (or pets) play on or in your washing machine. The washing machine door does not open easily from the inside, and children may be seriously injured if trapped inside.

This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or Instruction concerning use of the appliance by a person responsible for their safety.

Safety Notices

Before Use

Children should be supervised to ensure that they do not play with the appliance. If the plug (power supply cord) is damaged, it must be replaced by the manufacturer or its service agent or a similarly qualified person in order to avoid a hazard.

This appliance should be positioned to be accessible to the power plug, the water supply tabs and the drain pipes.

For washing machines with ventilation openings in the base, ensure that the opening is not obstructed by carpet or any other obstacles.

Use the new hose-sets and old hose-sets should not be reused.



SEVERE WARNING SIGNS FOR INSTALLATION

To reduce the risk of fire, this appliance must be fastened or otherwise secured to an uncovered concrete floor.

The installation of this appliance must be performed by a qualified technician or service company.

- Failure to do so may result in electric shock, fire, an explosion, problems with the product, or injury.

The appliance is heavy, take care upon lifting it.

Plug the power cord into an AC 120V / 60Hz wall socket or higher and use the socket for this appliance only. In addition, do not use an extension cord.

- Sharing a wall socket with other appliances using a power strip or extending the power cord may result in electric shock or fire.
- Ensure that the power voltage, frequency and current are the same as those of the product specifications. Failure to do so may result in electric shock or fire.

Plug the power plug into the wall socket firmly.

Remove all foreign substances such as dust or water from the power plug terminals and contact points using a dry cloth on a regular basis.

- Unplug the power plug and clean it with a dry cloth.
- Failure to do so may result in electric shock or fire.

Plug the power plug into the wall socket in the right direction so that the cord runs towards the floor.

- If you plug the power plug into the socket in the opposite direction, the electric wires within the cable may be damaged and this may result in electric shock or fire.

Keep all packaging materials well out of the reach of children, as packaging materials can be dangerous to children.

- If a child places a bag over its head, it may result in suffocation.

When the appliance or power plug or power cord is damaged, contact your nearest service centre.

This appliance must be property grounded.

Do not ground the appliance to a gas pipe, plastic water pipe, or telephone line.

- This may result in electric shock, fire, an explosion, or problems with the product.
- Never plug the power cord into a socket that is not grounded correctly and make sure that it is in accordance with local and national codes.

Do not install this appliance near a heater, inflammable material.

Safety Notices

Before Use

Do not install this appliance in a humid, oily or dusty location, in a location exposed to direct sunlight and water (rain drops).

Do not install this appliance in a location of low temperature.

- Frost may cause tubes to burst

Do not install this appliance in a location where gas may leak .

- This may result in electric shock or fire.

Do not use electric transformer.

- It may result in electric shock or fire.

Do not use a damaged power plug, damaged power cord or loose wall socket.

- This may result in electric shock or fire.

Do not pull or excessively bend the power cord.

Do not twist or tie the power cord

Do not hook the power cord over a metal object, place a heavy object on the power cord, insert the power cord between objects, or push the power cord into the space behind the appliance.

- This may result in electric shock or fire.

Do not pull the power cord, when unplugging the power plug.

- Unplug the power plug by holding the plug.
- Failure to do so may result in electric shock or fire.

Do not lay the power cord and tubes where you may fall over them.



CAUTION SIGNS FOR INSTALLATION

This appliance should be positioned in such a way that it is accessible to the power plug.

- Failure to do so may result in electric shock or fire due to electric leakage. Install your appliance on a level and hard floor that can support its weight.
- Failure to do so may result in abnormal vibrations, moves, noise, or problems with the product.



SEVERE WARNING SIGNS FOR USING

If the appliance is flooded, turn off the water & power supply immediately and contact your nearest service centre.

- Do not touch the power plug with wet hands.
- Failure to do so may cause electric shock.

If the appliance generates a strange noise, a burning smell or smoke, unplug the power plug immediately and contact your nearest service centre.

- Failure to do so may cause electric shock or fire.

In the event of a gas leak (such as propane gas ,LP gas, etc.), ventilate immediately without touching the power plug. Do not touch the appliance or power cord.

- Do not use a ventilating fan.
- A spark may result in an explosion or fire.

Do not let children play in or on the washer. In addition, when disposing of the appliance, remove the washer door lever.

Safety Notices

Before Use

- If trapped inside, the child may become trapped and suffocate to death. Make sure to remove the packaging (sponge , styrofoam) attached to the bottom of the washer before using it.
- Do not wash items contaminated with gasoline, kerosene, benzene, paint thinner, alcohol or other flammable or explosive substances.
- This may result in electric shock, fire or an explosion.
- Do not open the washer door by force while it is operating (high-temperature washing/spinning).
- Water flowing out of the washer may result in burns or cause the floor to be slippery.
- This may result in injury .
- Opening the door by force may result in damage to the product or injury.
- Do not insert your hand under the washer,
- This may result in injury.
- Do not touch the power plug with wet hands.
- This may result in electric shock.
- Do not turn the appliance off by unplugging the power plug while an operation is in progress.
- Plugging the power plug into the wall socket again may cause a spark and result in electric shock or fire.
- Do not let children or infirm persons use this washer unsupervised. Do not let children climb in the appliance.
- Failure to do so may result in electric shock, burns or injury.
- Do not insert your hand or a metal under the washer while it is operating.
- This may result in injury.
- Do not unplug the appliance by pulling at the power cord, always grip plug firmly and pull straight out from the outlet.
- Damage to the cord may cause short -circuit, fire and/or electric shock.
- Do not attempt to repair, disassemble, or modify the appliance yourself.
- Do not use any fuse (such as cooper, steel wire, etc.) other than the standard fuse.
- When repairing or reinstalling the appliance is required, contact your nearest service centre.
- Failure to do so may result in electric shock, fire, problems with the product, or injury.
- If the water supply hose comes loose from the water tap and floods the appliance, unplug the power plug.
- Failure to do so may result in electric shock or fire.
- Unplug the power plug when the appliance is not being used for long periods of time or during a thunder/lightning storm.
- Failure to do so may result in electric shock or fire.
- When the washer is contaminated by a foreign substance such as detergent, dirt, food waste, etc., unplug the power plug and clean the washer using a damp and soft cloth.
- Failure to do so may result in discolouration, deformation, damage or rust.

Safety Notices

Before Use

The front glass may be broken by a strong impact. Take care when using the washer.

- When the glass is broken, it may result in injury.

After a water supply failure or when reconnecting the water supply hose, open the Water Tap slowly.

Open the Water Tap slowly after a long period of non-use.

- The air pressure in the water supply hose or the water pipe may result in damage to apart or in water leakage.

If a drain error occurs during an operation, check if there is a draining problem.

- If the washer is used when it is flooded because of a draining problem, it may result in electric shock or fire due to electric leakage.

Insert the laundry into the washer completely so that laundry does not get caught in the door.

If laundry gets caught in the door, it may result in damage to the laundry or the washer, or result in water leakage.

Ensure that the Water Tap is turned off when the washer is not being used.

- Ensure that the screw on the water supply hose connector is properly tightened.
- Failure to do so may result in property damage or injury.

Check if the rubber seal is not contaminated by foreign substances (waste, thread, etc). If the door is not closed completely, it may result in water leakage.

Open the Water Tap and check if the water supply hose connector is firmly tightened and that there is no water leaking before using the product.

- If the screws or the water supply hose connector are loose, it may result in water leakage.

Do not stand on top of the appliance or place objects (such as laundry, lighted candles, lighted cigarettes, dishes, chemicals, metal objects, etc.) on the appliance.

- This may result in electric shock, fire, problems with the product, or injury.

Do not spray volatile material such as insecticide onto the surface of the appliance.

- As well as being harmful to humans, it may also result in electric shock, fire or problems with the product.

Do not place an object that generates a electromagnetic field near the washer.

- This may result in injury due to a malfunction.

Since the water drained during a high-temperature wash or drying cycle is hot, do not touch the water.

- This may result in burns or injury.

Do not wash, spin water-proof seats, mats or clothing (woollen bedding, rain cover, fishing vests, ski pants, sleeping bags, diaper covers, sweat suits, and bicycle, motor cycle and cars covers, etc.) unless your appliance has a special program for washing these items.

- Do not wash thick, hard mats even if the washer mark is on the care label. This may result in injury or damage to the washer, walls, floor or clothing due to abnormal vibrations.

Do not operate the washer when the detergent box is removed.

- This may result in electric shock or injury due to water leakage.

Safety Notices

Before Use

Do not touch the inside of the tub during or just after drying as it is hot.

- This may result in burns.

Do not insert your hand into the detergent box after opening it.

- This may result in injury as your hand may be caught by the detergent input device.

Do not place any objects (such as shoes, food waste, animals) other than laundry into the washer.

- This may result in damage to the washer, or injury and death in the case of pets due to the abnormal vibrations.

Do not press the buttons using sharp objects such as pins, knives, fingernails, etc.

- This may result in electric shock or injury.

Do not wash laundry contaminated by oils, creams or lotions usually found in skincare shops or massage clinics.

- This may result in the rubber seal becoming deformed and water leakage.

Do not leave metal objects such as a safety pin or hair pin, or bleach in the tub for long periods of time.

- This may cause the tub to rust.
- If rust starts appearing on the surface of the tub, apply a cleansing agent0 (neutral) to the surface and use a sponge to clean it. Never use a metal brush.

Do not use dry cleaning detergent directly and do not wash, rinse, or spin laundry contaminated by dry cleaning detergent.

- This may result in spontaneous combustion or ignition due to the heat of the oxidation of the oil.

Do not use hot water from water cooling/heating devices.

- This may result in problems with the washer.

Do not use natural hand-washing soap for the washer.

- If it hardens and accumulates inside the washer, it may result in problems with the product, discolouration, rust or bad odors.

Do not wash large laundry items such as bedding in the washing net.

- Place socks and brassieres into the washing net and wash them with the other laundry.
- Failure to do so may result in injury due to abnormal vibrations.

Do not use hardened detergent.

- If it accumulates inside the washer, it may result in water leakage.

For washing machines with ventilation openings in the base, ensure that the opening is not obstructed by carpet or any other obstacles.

Make sure that the pockets of all clothing to be washed are empty.

- Hard, sharp objects, such as coins, safety pins, nails, screws, or stones can cause extensive damage to the appliance.

Do not wash clothing with large buckles, buttons, or other heavy metal.

Sort the laundry by color on the basis of its colorfastness and select the recommended cycle, water temperature, and additional functions.

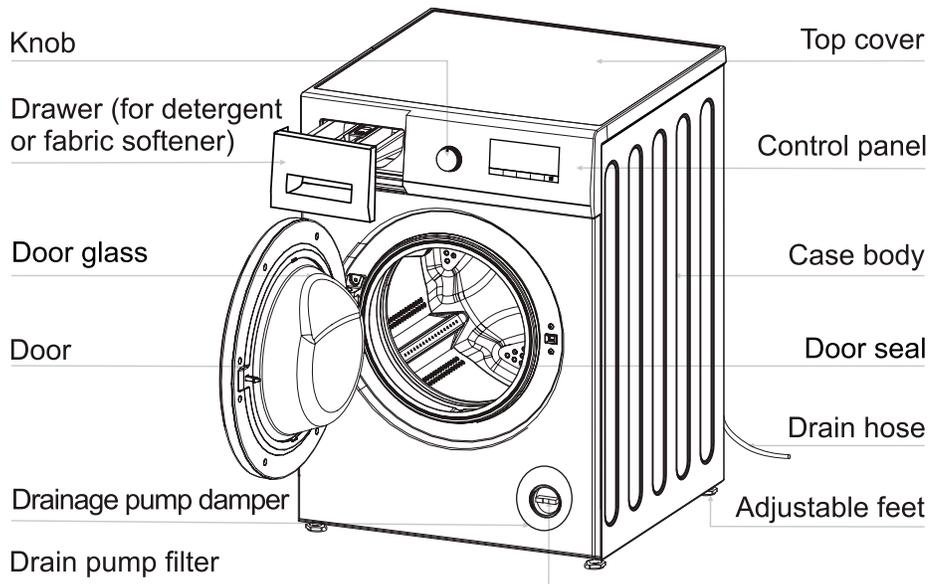
- Failure to do this may result in discoloration or fabric damage.

Take care that children's fingers are not caught in the door when you close it.

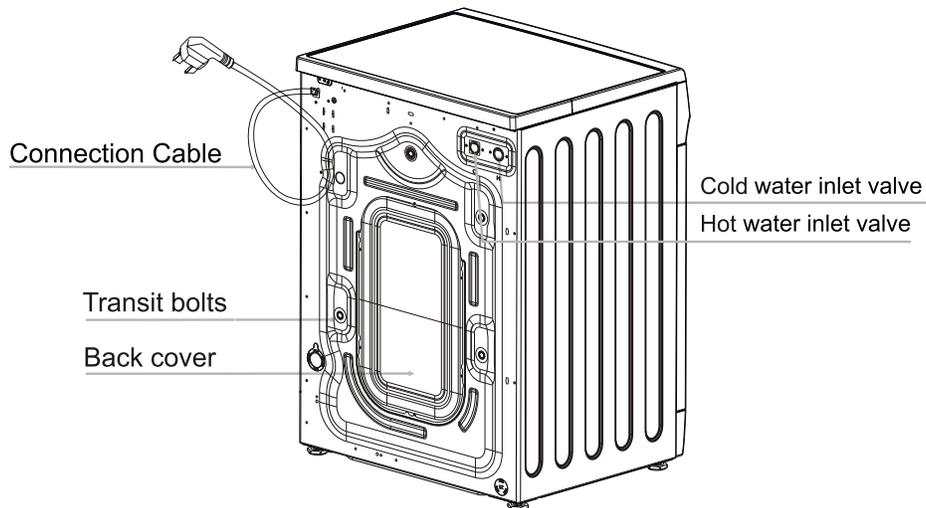
- Failure to do this may result in injury.

Parts and Features

Before Use



Note Unscrew the drain pump filter to let water run out when the machine is not used for a long time.

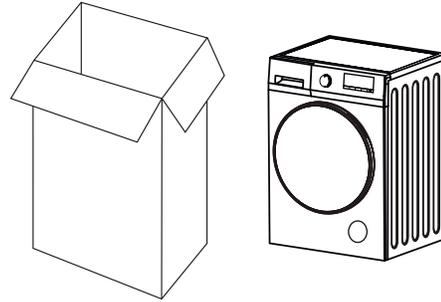


Note The drawing of machine in the manual is only used for instruction. It may be vary from the model you buy.

Installation

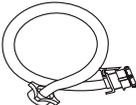
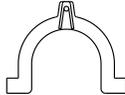
Unpacking

- Remove all the packing (including the foam base) or the vibration and noise may occur.
- Dispose all the wrappage safely and keep them out of the reach of children. Danger of suffocation!
- It is normal that water drops appear on the packing plastic bag and the door glass, which are resulted from the water left in the tub for checking out.



Accessories

Make sure that you have received all of the items shown below.

Accessories	Name	Qty.	Accessories	Name	Qty.
	Inlet hose	1		"U" piece	1
	Transit bolts caps	5		Manual	1

Removing transit bolts

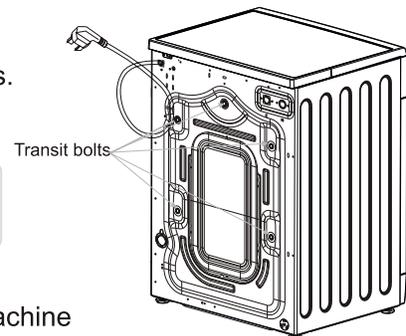
- Remove all the transit bolts at the back of the machine with tools.
- Plug the holes with the transit bolts caps supplied.



Note

Strong vibration, noise or failures may occur if the transit bolts are not removed.

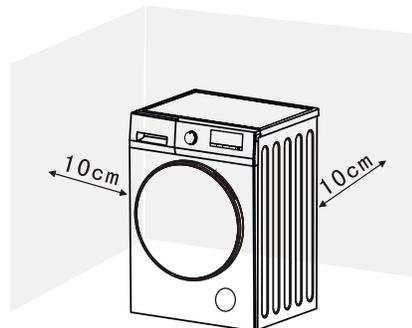
- Keep the transit bolts for future transportation. Whenever the machine is transported, the transit bolts must be refitted.



Installation

Installation requirement

- A concrete floor is the most suitable installation surface for a washing machine, being far less prone to vibration during the spin cycle than wooden floorboards or a carpeted surface.
- The machine must be leveled and securely positioned. The distance between the machine and wall must be more than 10 cm.
- To avoid vibrations during spinning, the machine should not be installed on soft floor coverings.

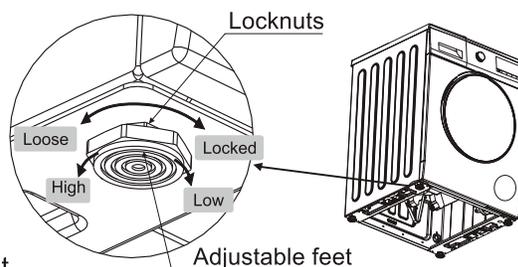


Level adjustment

The machine must stand perfectly leveled on all four feet to ensure safe and proper operation. Incorrect installation may increase electricity and water consumption and may cause the machine to move about.

To do these when the machine is not level:

- Using the spanner turn locknut in a clockwise direction. Then turn locknuts together with adjust feet to unscrew.
- Use a spirit level to check the machine is standing level.
- Hold adjust feet securely with a pipe wrench. Turn locknut again using the spanner until it sits firmly up against the housing.



Note

Vibration and noise may occur if the locknuts do not sit firmly up against the houses.

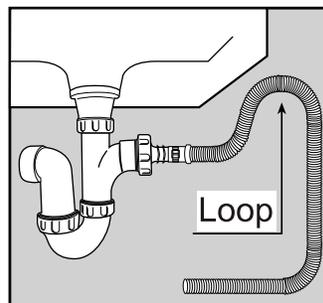
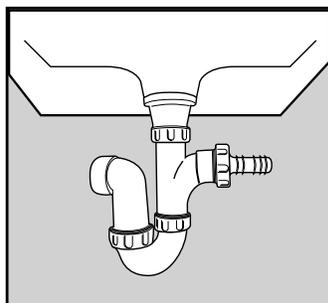
Drain hose connection

1. Direct into a sink

If the outlet spigot has not been used before, remove any blanking plug that may be in place.

Push the drain hose onto the spigot and secure with a clip if required, ensure a loop is formed in the drain hose to prevent waste from the sink entering the washing machine.

If required, the drain hose can be extended to a length of 4 m.



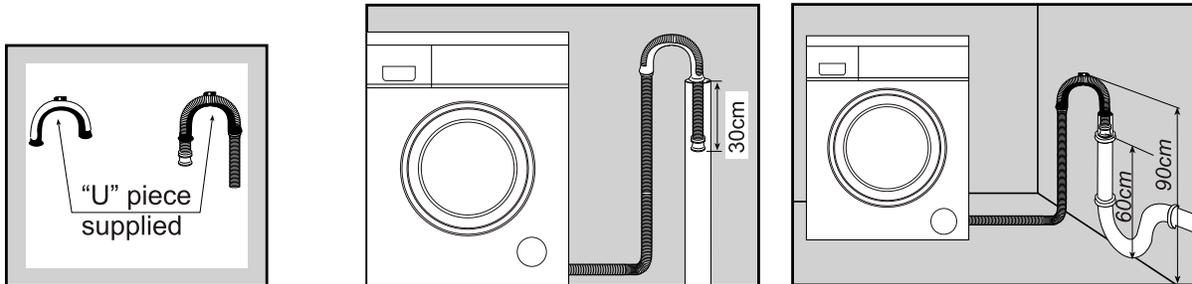
Installation

2. Connected securely to a standpipe.

Firstly form a hook in the end of the drain hose using the “U” piece supplied.

Place the drain hose into your standpipe, which should have an internal diameter of approximately 38mm thus ensuring there is an air break between the drain hose and standpipe.

When discharging into a standpipe ensure that the top of the standpipe is no more than 90cm and no less than 60cm above floor level.

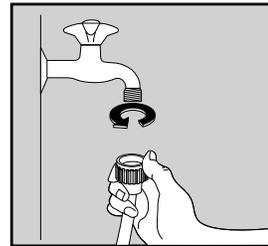
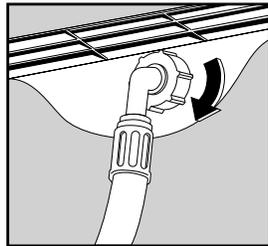


Water inlet connection

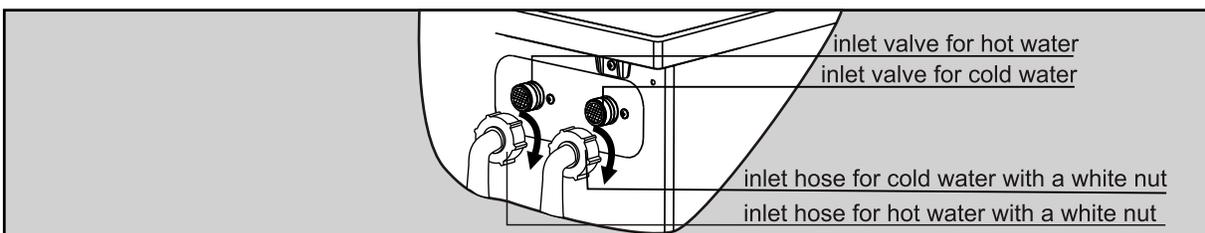
Connect the inlet hose supplied with the machine to a tap with a 3/4” thread.

Do not use previously employed hoses.

Installation should comply with local water authority and building regulations’ requirements.

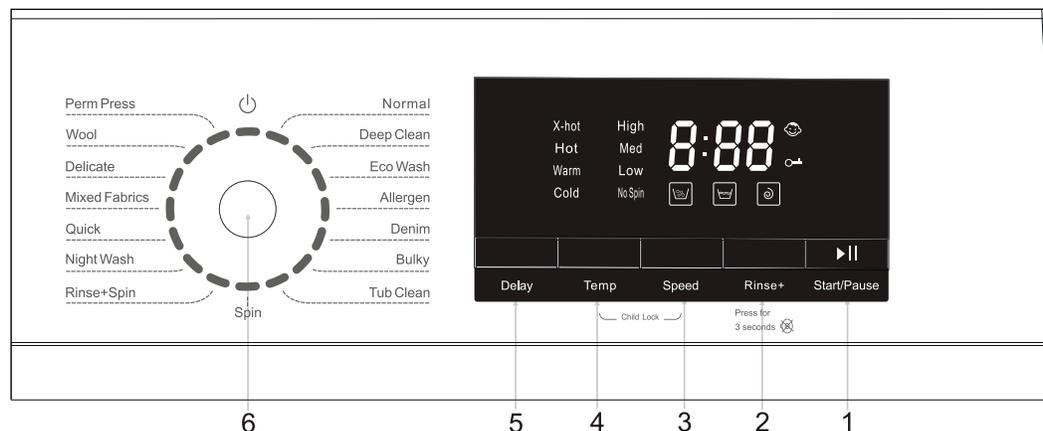


There are two inlet valve, one is connected to a cold water supply and the other is connected to a hot water supply. Follow the indication of the picture below to complete the connection.



Operation

Mode shown below: XQG100-T614VS



1. Start/Pause (▶||)

Press this button to start or pause a wash cycle.

2. Rinse+

Press this button repeatedly to change the rinse times. The detail is shown in the table on page 13.

3. Speed

Press this button repeatedly to change the spin speed. The detail is shown in the table on page 13.

4. Temp

Press this button repeatedly to change the wash temperature. The detail is shown in the table on page 13.

5. Delay

Press this button repeatedly to set the delay time of the starting of a wash cycle from 1 hour to 24 hours.

6. Knob

Turn this knob clockwise or anticlockwise to select the required wash program. Once the "Start/Pause" button is pressed and the machine is running, the program can not be changed. The detail is in the form on page 13.

(Note: At the end of a wash cycle, the knob must be turned to the position "⏻")



Note

For your safety, please not turn the knob to the position "⏻" and get clothes while the machine is running. Because the temperature of water may be high and it may scald you. The door lock will open automatically at the end of a wash cycle while the temperature of the drum is cool down.

● Child lock ("Temp" + "Speed")

The function of "Child lock" is to lock the control panel to prevent the misuse by children.

1. press the "Temp" and "Speed" buttons at the same time for 3 seconds.

When the icon "🔒" is lighted up on the screen, the function works. This function can be selected during a washing cycle.

2. When this function works, all keys and knob are not available, except for the knob turn to the position "⏻".

● Mute ("Temp")

The function of "Mute" is to close all the prompt tone and alert sounds.

How to start this function: Press the "Rinse+" button for 3 seconds.

How to cancel this function: Press the "Rinse+" button for 3 seconds again.

Operation

Options and functions for programs

Program	Max load (kg)	Temp				Spin speed				Extra rinse	Delay
		X-hot	Hot	Warm	Cold	High	Med	Low	No spin		
Normal	10	●	●	●	●	●	●	●	●	●	●
Deep Clean	10	●	●	●	●	●	●	●	●	●	●
Eco Wash	6.5				●		●	●	●	●	●
Allergen	5	●					●	●	●	●	●
Denim	5		●	●	●			●	●	●	●
Bulky	10		●	●	●			●	●	●	●
Tub Clean	0	●				●		●		●	●
Spin	10					●	●	●	●		●
Rinse+Spin	10					●	●	●	●	●	●
Night Wash	7	●	●	●	●			●	●	●	●
Quick	3				●		●	●	●	●	●
Mixed Fabrics	5	●	●	●	●	●	●	●	●	●	●
Delicate	3.5		●	●	●			●	●	●	●
Wool	3.5			●	●			●	●	●	●
Perm Press	4.5			●	●			●	●	●	●

Display icon explanation

	Digital display: This icon shows the time, speed, rinse times, Error code.
X-hot	Use this setting for heavily soiled colorfast fabrics such as towels, bedding, and children's clothing.
Hot	Use this setting for heavily soiled white or colorfast cottons and blends.
Warm	Use this setting for normally soiled white or colorfast cottons and blends.
Cold	Use this setting for lightly soiled non-colorfast items, knits, delicates, and hand washables.
High	High spinning speed. Used for underwear, t-shirts, jeans, and sturdy cottons.
Med	Medium spinning speed. Used for jeans, wrinkle-free or wash-and-wear items and synthetics.
Low	Low spinning speed. Used for delicate items that require a low spinning speed.
No spin	The drum does not spin after the final drain process.
	Child lock: this icon will shine once child lock function is selected, otherwise will go off.
	Door lock: this icon will shine when door lock is working, otherwise will go off.
	Main wash: The logo will be bright in standby condition when selected the program with main wash function, the logo will be flicked when machine during operation, and the logo will stay bright when machine in pause condition, the logo will be turn off when machine finishes operation.
	Rinse: The logo will be bright in standby condition when selected the program with rinse function, the logo will be flicked when machine during operation, and the logo will stay bright when machine in pause condition, the logo will be turn off when machine finishes operation.
	Final spin: The logo will be bright in standby condition, the logo will be flicked when machine during operation, and the logo will stay bright when machine in pause condition, the logo will be turn off when machine finishes operation.



Note

Once you select the "Night Wash" program, the machine will not execute the last drain unless the "Start/Pause" button is pressed, and the screen shows "Iron". (Note: the max running time of this function is 12 hours. If it exceeds 12 hours, the machine will drain and spin automatically.)

Operation

Before washing clothes for the first time, you must run a complete cycle without clothes.

To do these:

1. Connect the power and turn on the tap.
2. Turn the knob to position “ Normal ”.
3. Press “ Start/Pause ”.

It can remove the water which is left in the tub because of manufacturer’s checking out.

Washing preparation

1. Connect the inlet hoses well and turn on the tap.
2. After making sure the power socket is grounded reliably, insert the power plug into the power socket.
3. Place the drain hose well.

Preparation of clothes

1. Sort the laundry by colour and by care label. Most garments have a textile care label in the collar or side seam.
2. Make sure all the pockets are empty, Foreign objects (e.g. nails, coins, paper clips, etc.) can cause damage to garments and components in the machine.
3. Close any zips, fasten hooks and eyes etc before washing.
4. Dark textiles often contain excess dye and should be washed separately several times before being included in a mixed load. Always wash whites and coloureds separately.
5. Badly soiled areas, stains etc. should be pre-treated with liquid detergent, stain removers etc.
6. Turn over the clothes which pill easily and is with woolen surface before putting them into the machine.



Diagram 1



Diagram 2



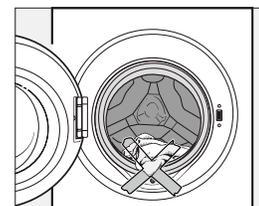
Diagram 3

Put clothes into the washer

Unfold the laundry and load loosely in the drum. Mixing both large and small items gives better wash results and also helps distribute the load evenly during spinning. The most efficient use of energy and water is achieved when a full load is washed. However, do not overload as this causes creases and reduces cleaning efficiency.



Note Make sure that no garments are caught between the door and the seal.



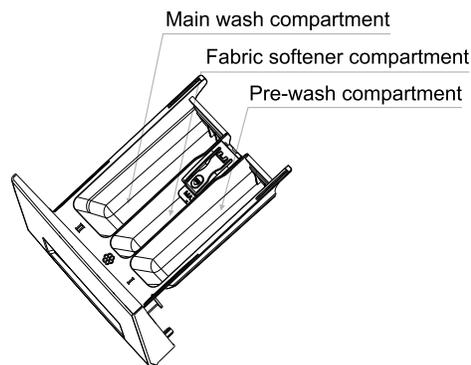
Operation

Using the detergent drawer

1. Open the drawer and add adequate detergent into main wash compartment marked “” or “**II**”.
2. Add the fabric softener into compartment marked “” or “” .
Do not exceed the maximum level mark.
3. Add the detergent into the pre-wash compartment marked “” or “**I**” according to the programme you select.
4. Close the drawer.

The right amount to dispenser will depend on the following:

- The quantity of laundry
- The soiling level of the laundry
 - Lightly soiled
No visible dirt or stains. Possibly slight body odour.
 - Normally soiled
Visibly dirty and/or just a few slight stains.
 - Heavily soiled
Visible dirt and stains and/or dried on soiling.
- The water hardness level.



Note

It is recommended to use low foaming powder for all washing temperature programs.

Washing steps

1. Turn on the water tap, and connect the power.
2. Open the door, and put the cloth into the drum one by one.
3. Close the door, and put suitable amount of detergent and fabric softener into the dispenser, then close the drawer.
4. Choose a program you need by turning the knob .
5. Press the “Temp” button and select a wash temperature.
6. Press “ Start/Pause” button to start the washing machine.
7. When the cycle is finished, there is a warning tone sounds.



Note

When washing cycle is finished, the machine will change into a standby mode. And the machine will be sleeping after 10 minutes without any control on the control panel.

Operation

Washing programme chart

Programme	Washing symbol	Fabric
Normal		Cottons, linens or cotton mix fabrics, e.g. table linen, towelling, underwear, T-shirts etc.
Deep Clean		Cottons, linens or cotton mix fabrics, e.g. table linen, towelling, underwear, T-shirts etc.
Eco Wash		Cottons, linens or cotton mix fabrics, e.g. table linen, towelling, underwear, T-shirts etc.
Allergen		Wash clothes at 90°C, which would help for sterilization and disinfection.
Bulky		Clothes with large volume.
Denim		Jeans, denim or denim mix fabrics.
Tub Clean		This programme is used for cleaning the drum. Do not put any clothes in the drum while running this programme.
Spin		Separate spin for cotton and linen items.
Rinse+Spin		This programme can be used for rinsing items which can be washed in a Cotton programme. Do not add any detergent.
Night Wash		Cottons, linens or cotton mix fabrics, e.g. table linen, towelling, underwear, T-shirts etc.
Quick		Small loads of items which require freshening up and which can be washed in a Cotton programme.
Mixed Fabrics		Synthetic or mixed fabrics, underwear, coloured garments, non-shrink shirts.
Delicate		Sheer fabrics, bras, lingerie (silk), and other handwash fabrics.
Wool		Machine-washable or hand-washable wool or wool blend fabrics. If the care label does not specify a temperature, wash using the cold setting. Also suitable for hand-washable silks. Reduce the spin speed.
Perm Press		Wash-and-wear, synthetic fabrics, and lightly to normally soiled items.



Note

The machine is fitted with a balance control device, which ensures the machine is stable during the spin. To protect the machine, it will cut in if the laundry is not evenly distributed in the drum. The laundry is redistributed by reverse rotation of the drum. This may happen several times before the unbalance disappears and normal spinning can resume. If, after 15 minutes, the laundry is still not evenly distributed in the drum, the machine will not spin. In this case, redistributed the load manually and reselect the spin programme.

Door lock

When the machine is started, the door lock is locked. The door can be opened if you press the "Start/Pause" button during a cycle except the following two cases.

- When the temperature inside the drum is above 60°C, the door lock is locked.
- When the water is above a certain level, the door lock is locked.

Important:

Do not try to open the door when the washing cycle is not finished or power supply is cut off during the washing cycle, because the temperature may be high and you may be scalded.

Maintenance

! WARNING

To reduce the risk of electric shock, disconnect this appliance from the power supply before attempting any user maintenance. Turning the controls to the OFF position does not disconnect this appliance from the power supply.

Do not clean the appliance by spraying water directly onto it.

Do not use benzene, thinner or alcohol to clean the appliance.

- This may result in discolouration, deformation, damage, electric shock or fire.

Before cleaning or performing maintenance, unplug the appliance from the wall socket.

- Failure to do so may result in electric shock or fire.

! The washing machine must not be hosed down.

Cleaning the exterior

Clean the exterior with a mild non-abrasive cleaning agent or soap and water using a well wrung-out cloth. Wipe dry with a soft cloth.

! Do not use solvents, abrasive cleaners, glass cleaners or all-purpose cleaning agents. These might damage plastic surfaces and other components because of the chemicals they contain.

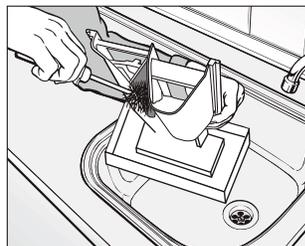
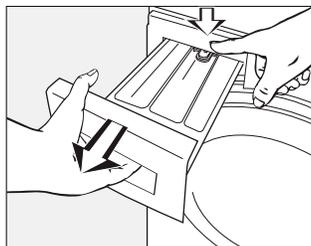
Cleaning the drum

Clean the drum every 3 months by using the “Drum Clean” programme.

Cleaning the drawer

Remove detergent residues regularly. Clear the drawer following these:

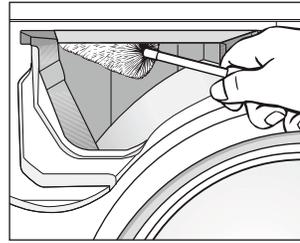
- Pull out the drawer until a resistance is felt. Press down the release catch and at the same time pull the drawer right out of the machine.
- Remove the siphon from compartment and clean it.
- Clean the dispenser using a brush and warm water.



Maintenance

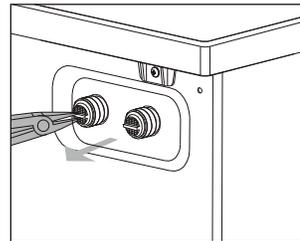
Cleaning the drawer housing

Use a bottle brush to remove detergent residues inside the drawer housing.



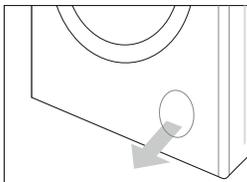
Cleaning the water inlet filter

Use pointed nose pliers to withdraw the plastic filter. Clean, put back and secure. These filter should be checked every 6 months or so, or more often if there are frequent interruptions to the water supply.



The filter must be put back in place after cleaning.

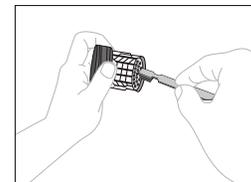
Cleaning the drain pump filter



1. Disconnect the machine from the mains electricity supply and open the lower cover with a screwdriver.



2. Place a container under the pump. Unscrew and remove the filter.



3. Clean the filter carefully.



The filter should be cleaned every 2 months or so, or when there is fault that the “E03” is on the screen.

Important:

If the machine is exposed to temperatures below 0°C, certain precautions should be taken.

1. Turn off the water tap.
2. Unscrew the inlet hose.
3. Unhook the drain hose from the rear support and position the end of this hose and that of the inlet hose in a bowl. Run the spin programme.
4. Disconnect the appliance.
5. Screw the inlet hose and reposition the drain hose.
6. When you intend to start the machine up again, make sure that the room temperature is above 0°C.

Troubleshooting guide

Difficult explanation

Problem	Error Code	Possible Cause	Solutions
The machine fills overtime.	"E01" is on the screen.	<ol style="list-style-type: none"> 1. The water tap is not open. 2. The drain hose is put down. 3. The water inlet valve is damaged. 	<ol style="list-style-type: none"> 1. Open the water tap. 2. hook up the hose. 3. Change the water inlet valve.
There is a Door lock alarm.	"E02" is on the screen.	<ol style="list-style-type: none"> 1. The door is not locked well. 2. garment is caught between the door and the seal. 3. The door lock is damaged. 	<ol style="list-style-type: none"> 1. Lock the door well. 2. Put the garment into the drum. 3. Change the door lock.
The machine drains overtime.	"E03" is on the screen.	<ol style="list-style-type: none"> 1. The drain hose is squashed or kinked. 2. The drain pump filter is block. 3. The drainage system pipes are blocked. 	<ol style="list-style-type: none"> 1. Check the drain hose. 2. Clean the filter. 3. Check the drainage system and clean it.
Water overflows the machine. / Water sensor works abnormal.	"E04" is on the screen.	<ol style="list-style-type: none"> 1. The water inlet valve is damaged. 2. The connection between the water sensor and wire is not secure. 3. The water sensor is damaged. 	<ol style="list-style-type: none"> 1. Change the water inlet. 2. Check the connection and ensure it is secure. 3. Change the water sensor.
The motor does not work.	"E05" is on the screen.	<ol style="list-style-type: none"> 1. The connection between the motor and wire is not secure. 2. The motor is protected because of over-heat. 3. The motor is damaged. 	<ol style="list-style-type: none"> 1. Check the connection and ensure it is secure. 2. Check if the machine is overloaded. Switch off the machine, and retry when the motor becomes cool. 3. Change the motor.
There is a heating tube fault.	"E06" is on the screen.	<ol style="list-style-type: none"> 1. The connection between the heating tube and wire is not secure. 2. The heating tube is damaged. 	<ol style="list-style-type: none"> 1. Check the connection and ensure it is secure. 2. Change the heating tube.
There is a temperature sensor fault.	"E07" is on the screen.	<ol style="list-style-type: none"> 1. The connection between the temperature sensor and wire is not secure. 2. The temperature sensor is damaged. 	<ol style="list-style-type: none"> 1. Check the connection and ensure it is secure. 2. Change the temperature sensor.

Environmental Protection

Correct Disposal of this product



This marking indicates that this product should not be disposed with other house hold wastes throughout the EU. To prevent possible harm to the environment or human health from uncontrolled waste disposal, recycle it responsibly to promote the sustainable reuse of material resources. To return your used device, please use the return and collection systems or contact the retailer where the product was purchased. They can take this product for environmental safe recycling.

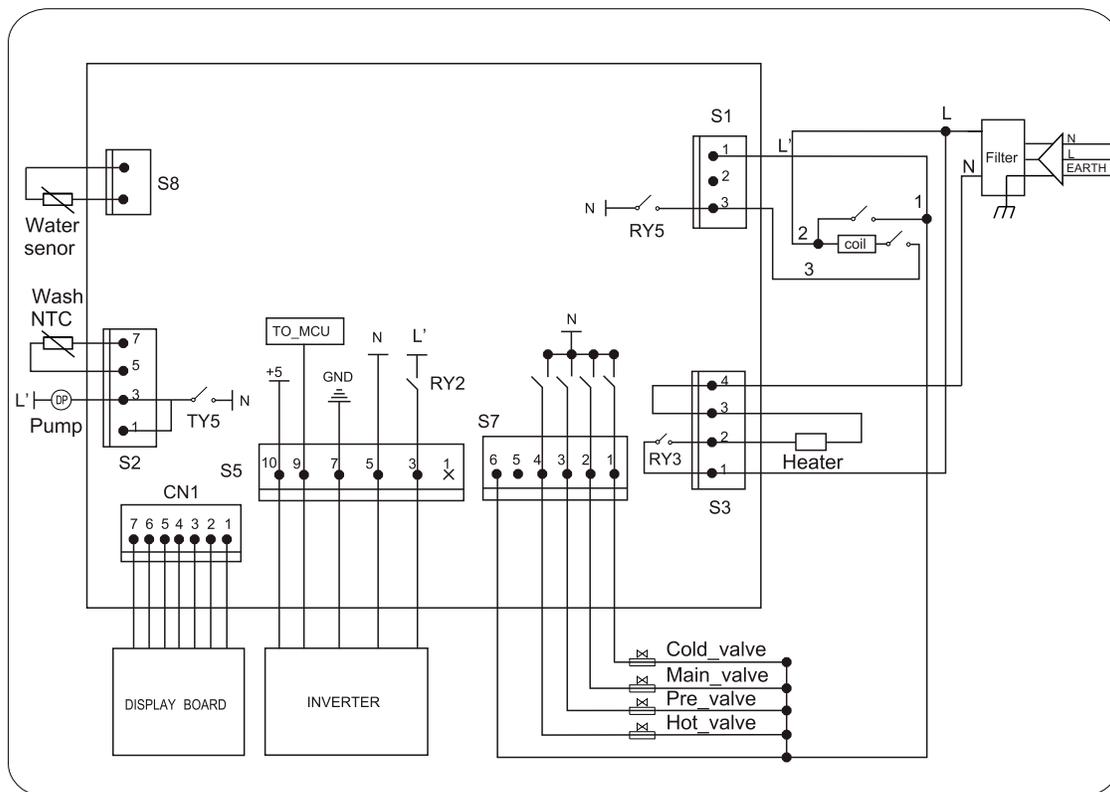
Specifications

Model	XQG100-T614VS
Power	120V,60Hz
Washing / spin capacity	10.0kg
Rated power	1200W
Water pressure	0.02-0.8MPa
Net weight / gross weight	69kg/74kg
Outer dimension (W x D x H) mm	595X665X845

Note:

Data can vary from the nominal values given depending on water pressure, water hardness, water inlet temperature, room temperature, type and volume of load, fluctuations in the electricity supply and any extra options selected.

Electric Diagram



Product Warranty

This warranty applies to products sold by Galanz Americas in the U.S. This warranty is in lieu of any other warranty and expressly applies to the individual product only.

Galanz product is warranted for one year following purchase for defects in material and workmanship. **Please save your receipt as proof of purchase is required to make a warranty claim.** During this period, we will provide the replacement cost of this product, a replacement or the equivalent, or repair per our discretion.

The warranty **cannot be transferred** through resale, including the resale through a 3rd party unauthorized retailer and is only bestowed up on the original consumer purchaser upon purchase from an authorized retailer.

This warranty does not cover and excludes damage or defects caused by:

- Consumer misuse
- Abuse
- Neglect including the failure to clean and/or provide adequate regular maintenance as outlined in the user manual
- Commercial use
- Subjecting the product to any voltage outside the specified range
- Loss of parts
- The affixing of any attachments not provided with the product
- Accident
- Use in a manner not intended and outlined in the user manual.

Any subsequent damages caused by the above listed exclusions will not be covered and any claims determined to meet the above exclusions will be denied. All liability is limited to the purchase price and does not include any:

- Retail offered extended warranties
- Tax
- Other change (including postage to send required materials)
- Incidental and/or consequential damages associated with the product in question.

Every implied warranty, including any statutory warranty of merchantability or fitness for a particular purpose is disclaimed except to the extent prohibited bylaw, in which case such warranty is limited to the duration of this written warranty. This warranty gives you specific legal rights. You may have other legal rights that vary depending on where you live. Some states do not allow limitations on implied warranties or special, incidental, or consequential damaged, so the above limitations may not apply to you.

If you have a claim under this warranty, please call our Customer Service number: **1-800-562-0738**.

For faster service, please have the **model** number, **serial** number, and **receipt** ready for the operator to assist you.

IN-HOME SERVICE FULL ONE YEAR WARRANTY

For 12 months from the date of original retail purchase, Galanz will repair or replace any part free of charge, including labor, that fails due to a defect in materials or workmanship.

Galanz may replace or repair at their sole discretion any part, or sub system including the entire product. Product must be accessible, without encumbrance and installed properly to receive warranty repair service.

LIMITED WARRANTY

NOTE: This warranty commences on the date the item was purchased, or ownership assumed from a builder and the original purchase receipt must be presented to the authorized service representative before warranty repairs are rendered.

Exceptions: Commercial Use Warranty

90 days labor from date of original purchase

90 days parts from date of original purchase

No other warranty applies.

FOR WARRANTY SERVICE

All service must be performed by a Galanz authorized service.

For service, please call 1-800-562-0738. Before calling please have available the following information: (a) Model number and serial number of your appliance. (b) The name and address of the dealer you purchased the unit from and the date of purchase. (c) A clear description of the problem. (d) A proof of purchase (sales receipt).

This warranty covers home appliance services within the contiguous United States and where available in Alaska, Hawaii and Puerto Rico.

What is not covered by this warranty:

- Replacement or repair of household fuses, circuit breakers, wiring or plumbing.
- A product whose original serial number has been removed or altered. Any service charges not specifically identified as normal such as normal service area or hours.
- Replacement of light bulbs.
- Damage to clothing.
- Damage incurred in shipping.
- Damage caused by improper installation or maintenance.
- Damage from misuse, abuse accident, fire, flood, or acts of nature.
- Damage from service other than an authorized Galanz dealer or adjustment not authorized by Galanz.
- Adjustment of consumer operated controls as identified in the owner' s manual.
- Hoses, knobs, lint trays and all attachments, accessories and disposable parts.
- Labor, service transportation, and shipping charges for the removal and replacement of defective parts beyond the initial 12-month period.
- Damage from other than normal household use.
- Any transportation and shipping charges.

THIS LIMITED WARRANTY IS GIVEN IN LIEU OF ALL OTHER WARRANTIES, EXPRESS ED OR IMPLIED, INCLUDING BUT NOT LIMITED To, THE WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE

The remedy provided in this warranty is exclusive and is granted in lieu of all other remedies.

This warranty does not cover incidental or consequential damages, so the above limitations may not apply to you.

Some states do not allow limitations on how long an implied warranty lasts, so the above limitations may not apply to you.

This warranty gives you specific legal rights, and you may have other rights, which vary from state to state.

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SERVICIO TÉCNICO Y
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